USC Wireless Quick Guide

Connecting to eduroam

University of the Sunshine Coast
The best of both worlds
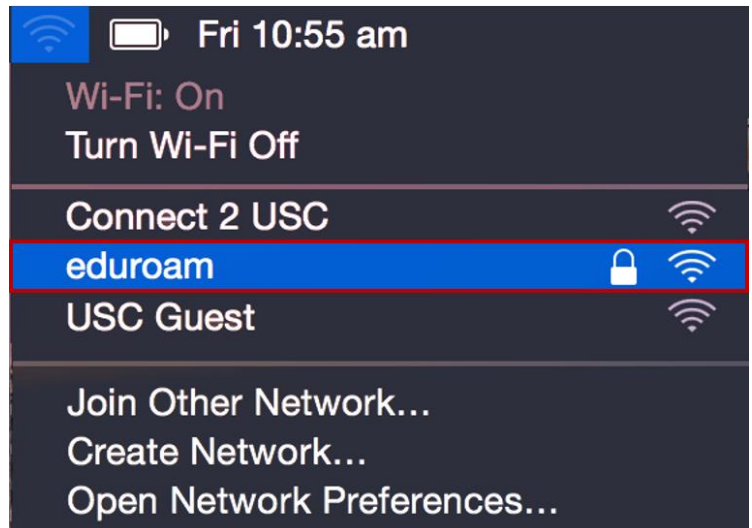
Connecting your OSX device

This guide will take you step-by-step through the process of connecting your OSX device to the eduroam wireless network at USC. Simply follow the instructions below:

1. Select the **"Wi-Fi"** icon found on the top right of the menu bar.
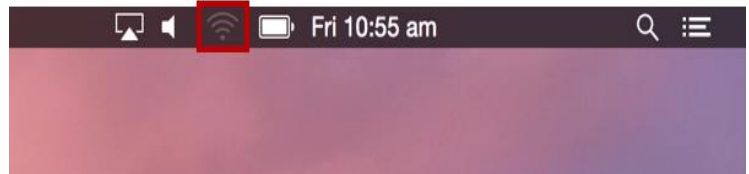
2. Select **"eduroam"** from the list of available wireless networks.

3. On the screen that appears set the Mode field set to Automatic (if it is not already), enter your **full USC email address** in the "Username" field and your password in the "Password" field. Now press **"Join"**.
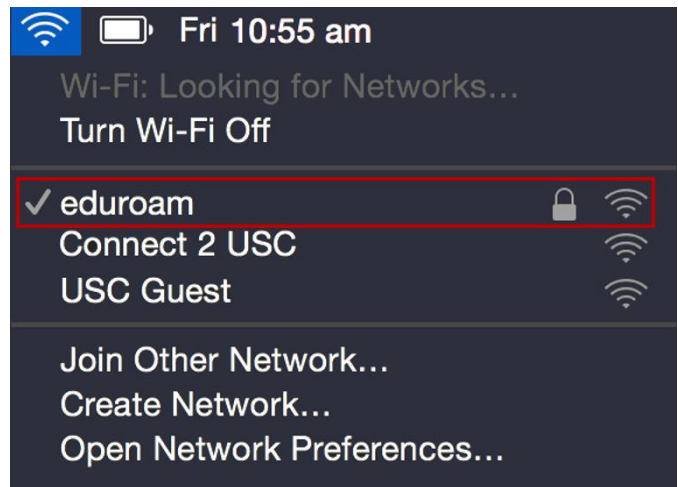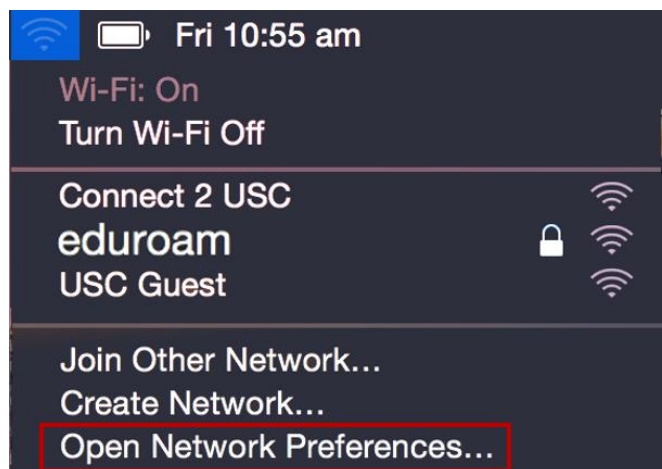
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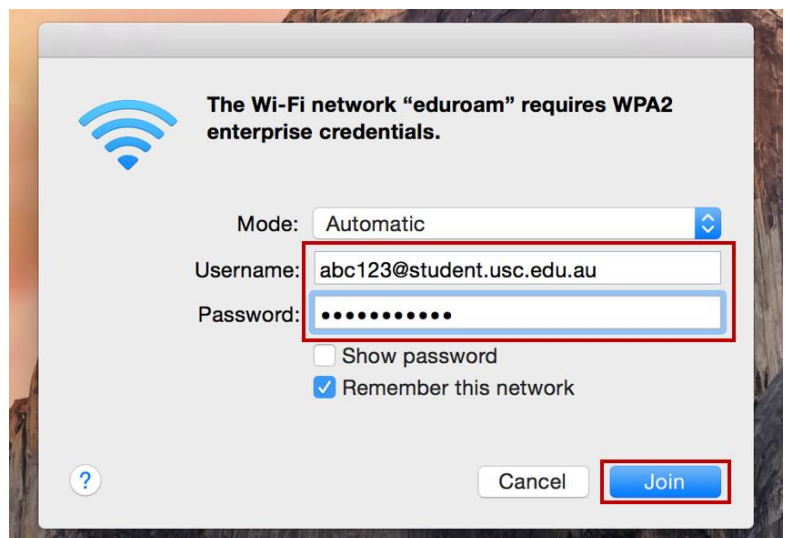
4 Your laptop should now be connected to the **eduroam** network and you should now be able to browse the internet and use apps.

Fri 10:55 am

Wi-Fi: Looking for Networks…
Turn Wi-Fi Off

✓ eduroam 🔒
Connect 2 USC
USC Guest

Join Other Network…
Create Network…
Open Network Preferences…

If your device was connected to eduroam previously and will no longer connect, you will need to modify the settings or remove the settings entirely and start again.

5 To do this, select the **"Wi-Fi"** icon found on the top right of the menu bar and Select **"Open Network Preferences"** from the list (it should be the last in the list).
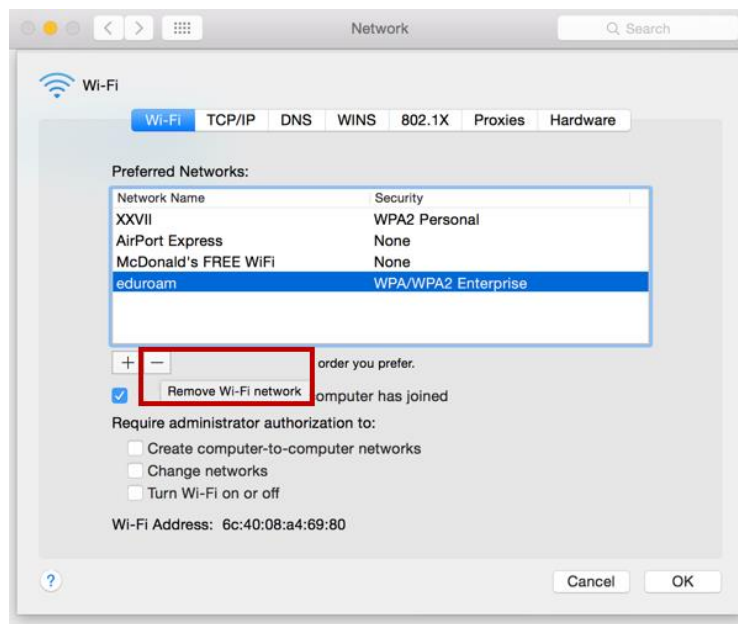
Fri 10:55 am

Wi-Fi: On
Turn Wi-Fi Off

Connect 2 USC
eduroam 🔒
USC Guest

Join Other Network…
Create Network…
Open Network Preferences…

6 Click on "**eduroam**" so that it is highlighted in blue and click the **minus icon** to remove the network.

If you find Connect 2 USC in this list please remove this network as well.

You should now be able to configure eduroam again starting from step one of the above instructions.

Please note: If your device does not connect after following these steps please contact the Student IT Help Desk if you are a student, or the Staff IT Service Desk if you are a member of staff.

Student IT Help Desk
Tel: +61 7 5459 4455
Counter: Library Information Desk
Email: StudentITHelp@usc.edu.au

Staff IT Services Desk
Tel: +61 7 5430 1237
Counter: Level 4, ICT Centre (Building J)
Email: itservicedesk@usc.edu.au