



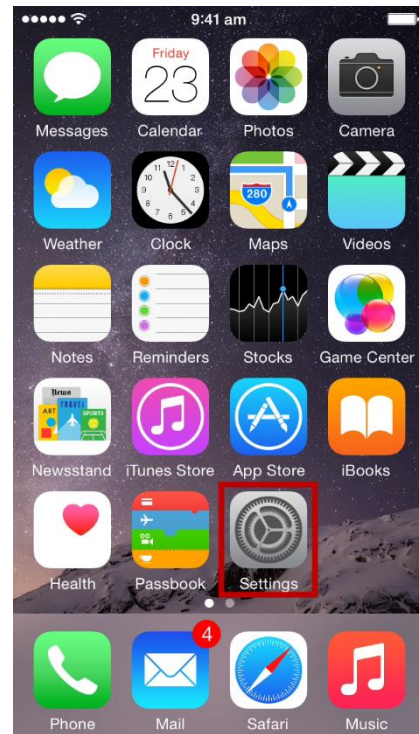
# USC Wireless Quick Guide

## Connecting to eduroam

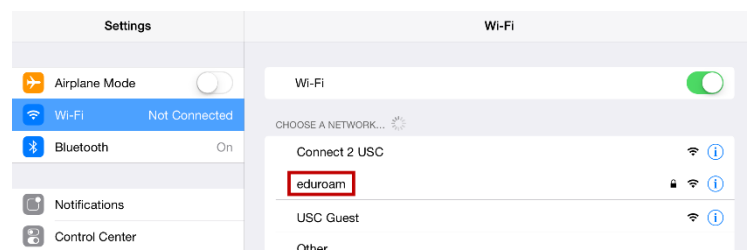
### Connecting your IOS device

This guide will take you step-by-step through the process of connecting your **IOS** device to the eduroam wireless network at USC. Simply follow the instructions below:

- 1 Select **“Settings”** from your applications list on your home screen.



- 2 Select **“Wi-Fi”** from the **“Settings”** menu. Make sure it is enabled and then press **“eduroam”**.

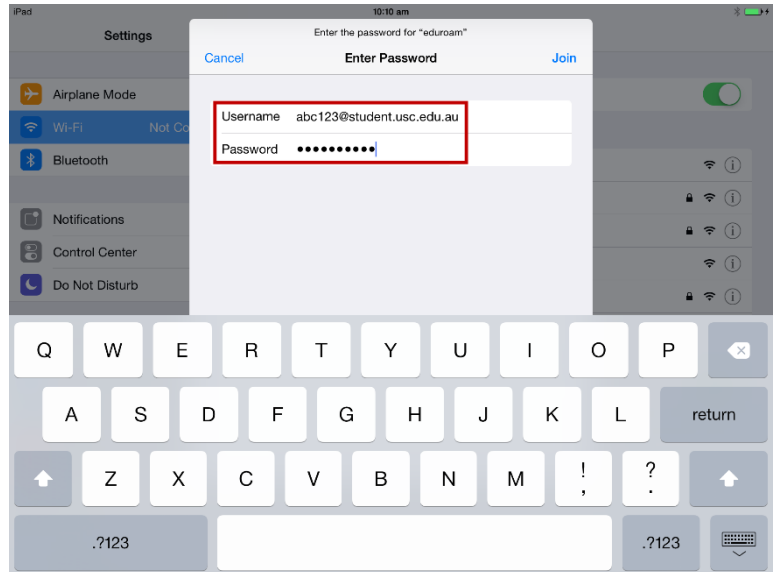




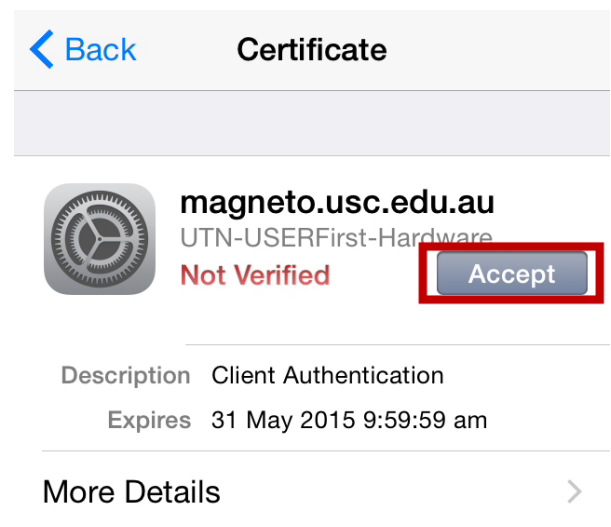
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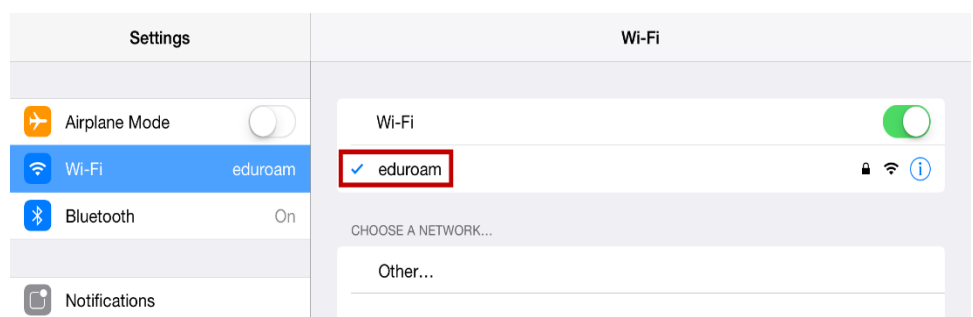
- 3 On the screen that appears enter your full USC email address in the Identity field and your password in the “Enter password” field.



- 4 A certificate screen may appear. This certificate should be labelled as **magneto.usc.edu.au** and is safe to accept.



- 5 Your device should now be connected to the eduroam network and you should now be able to browse the internet and use apps.





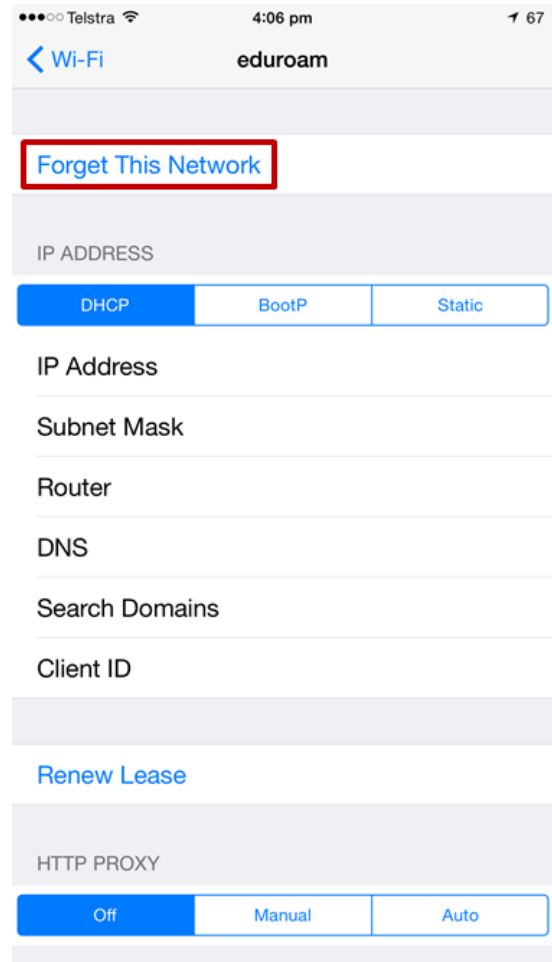
## Connecting to eduroam

If your device was connected to eduroam previously and will no longer connect, you will need to remove the settings entirely and start again.

- 6 To do this, select **“Settings”** from your applications list on your home screen. Select **“Wi-Fi”** and then press **“eduroam”**.

On the screen that appears you should find a **“Forget this network”** option. Select this and confirm the network removal.

If you find Connect 2 USC in your list of Wi-Fi networks please remove this network as well.





## Connecting to eduroam

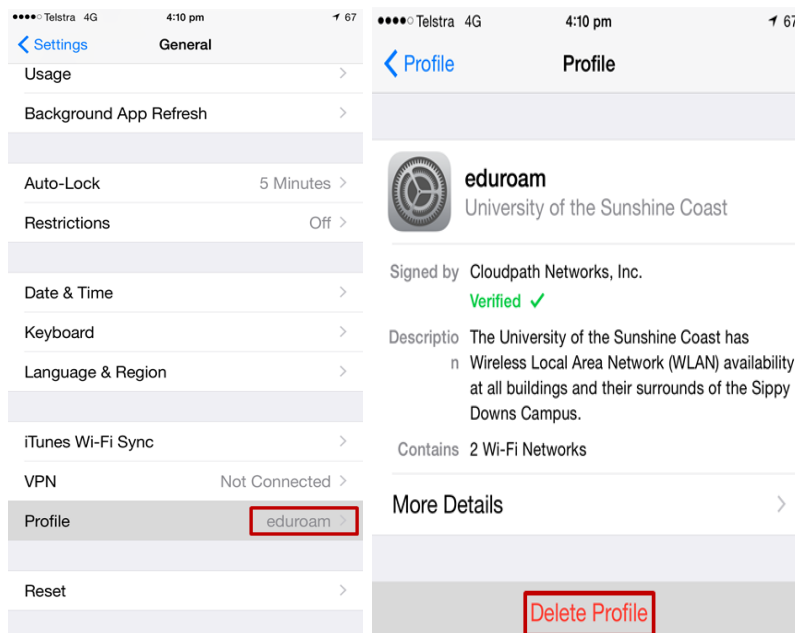
If your device was previously configured to connect to eduroam using the Xpress connect system you will need to remove the profile that it created.

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To do this, select **“Settings”** from your applications list on your home screen. Swipe down and select **“General”**, then chose the **“eduroam Profile”**.

On the screen that appears press the **delete profile button** and confirm the deletion.

You will now be able to configure eduroam again starting from step one.



Please note: If your device does not connect after following these steps please contact the Student IT Help Desk if you are a student, or the Staff IT Service Desk if you are a member of staff.

Student IT Help Desk  
Tel: +61 7 5459 4455  
Counter: Library Information Desk  
Email: [StudentITHelp@usc.edu.au](mailto:StudentITHelp@usc.edu.au)

Staff IT Services Desk  
Tel: +61 7 5430 1237  
Counter: Level 4, ICT Centre (Building J)  
Email: [itservicedesk@usc.edu.au](mailto:itservicedesk@usc.edu.au)